St. Joseph's Villa & Dundas



### January 2020 Bulletin

Every Tuesday at 2:00pm—BINGO (A)

Every Thursday at 10:30am—KNITTING (CNL)

January 8 - RESIDENTS' COUNCIL 2:00 (A)

Jan 9 & 23—POTTERY at 2:15pm (A)

Jan 14 & 28—MEN'S CLUB at 6:00pm (CNL)

Jan 15—MONTHLY AUCTION at 2:00pm (A)

A- Auditorium

CNL—Conservatory Lounge

Due to the large number of holiday events in December, special performances will resume in February 2020.

Please see your home area calendars for other exciting therapeutic programming offered by your Therapeutic Recreation team member!



Family members want to give loved ones the best, most compassionate care possible. Please consider joining the Family Council to advocate for changes and recommendations that will help better serve you and your family. Members meet monthly to support each other and discuss topics that are important to St. Joseph's Villa residents'

quality of life. If you are interested in attending the next meeting is January 20<sup>th</sup>, 1-3 p.m.. in the Villa Boardroom, Ground Floor. have any questions, you can contact the Chair, Eda Cipolla at edacipolla@gmail.com



To: SJV Staff/Residents/Families

Re: Change to Reception Hours Beginning

January 6<sup>th</sup>, 2020

Beginning January 6<sup>th</sup>, 2020 reception coverage hours will be changing. The new reception hours are as follows:

Monday to Thursday – 8 am to 4 pm

Friday – 8 am to 8 pm

Saturday and Sunday - 10 am to 8 pm

Phones will be forwarded to the staffing office outside of these hours.

We appreciate your understanding and patience with this change.

Sincerely,

St. Joseph's Villa Management Team



#### Reminder

It is very important that all clothing and blankets be labelled for your loved ones. The laundry is sent to an outside facility and it is not labelled correctly it may not come back to us. Even if the family is doing the laundry items must still be labelled as items could be accidently sent out. Please ensure any items needing labelling are given to the Registered Nurse to be documented and sent for labelling. Thank you for your cooperation. If there are any questions or

concerns please do not hesitate to contact Wendy at ext. 2242.

#### Attention ALL Staff, Resident's and Families

Please be aware that in attempts to promote Safe Medication Administration Practices and Reduce/Prevent Medication Errors St. Joseph's Villa is promoting a QUIET/NO INTERRUPTION ZONE for our nurses during Medication Pass Times.

New STOP signs will be posted the week of December 9/2019 and will be visible on Medication Carts as reminders of this DO NOT DISTURB PERIOD. When a Nurse is completing a Medication Pass please respectfully refrain from interrupting the Registered Staff member on duty and allow them to Safely prepare their Medications.

Reduction in Medication Errors Promotes Resident Safety, let's all work together to promote this new initiative.

EMERGENCY SITUATIONS do not fall under the NO INTERRUPTION ZONE. If you have an EMERGENCY please notify the Registered Staff Immediately.

Thank-you,

St. Joseph's Villa

Nurse Management Team.



# Do NOT Disturb. Medication Pass In Progress.









## HONOUR A VILLA STAFF MEMBER OR VOLUNTEER!

Do you know a staff member or volunteer whose support and commitment gives your family peace of mind?

Do something special to recognize their kind words, sense of humour, knowledge! Tell them how much they mean to YOU.

Consider making a gift to St. Joseph's Villa Foundation!

With your permission, we'll let them know that they've inspired YOU!

Make a gift that will help staff, volunteers and our entire care team keep on giving!

**VISIT US!** 

SJVFOUNDATION.CA

Include your message of thanks!



