

As we all prepare ourselves for the busy time ahead of us, there are a few notes that I would like to share with you.

## **<u>Gifts for Christmas</u>**

I know many of you like to say thank you to our staff for the wonderful work that they do by sending in Christmas gifts. However, we have updated the Villa policy on receiving gifts and it is clearly written that we are not allowed to accept gifts from clients (nor their families). We kindly ask you to follow this policy that has been put into action. A great way to say thanks is to tell them with your words. Please feel free to contact them at any time and share with them. They would love to hear from you!



**Label Clothing:** As winter quickly approaches us, we ask that your loved one's personal belongings such as their jackets, hats, gloves, etc. are **labelled** with their name. This will assist the staff during this busy season to ensure personal belongings are sent with the correct person.

Our <u>Membership Fee</u> will be <u>increasing</u> 3% effective January 1, 2020. The program fee will now be **\$22.52** per day per client (includes a hot meal). If you are unable to attend the program due to illness, hospitalizations, vacation, appointments, etc., we will now be charging **\$17.52** each day that you are absent to hold your spot in the program. If you are going to be away from the program for an extended period, please let us know and we can temporarily discharge you from the program.

**Construction Update:** As the Villa continues to work on repairing the front entrance of the Villa, our Group A program will continue to remain on the main level and the Special Needs (SN) group in the Villa Court. We are hopeful that in the New Year, the construction will be complete and the day program will return to normal operations. Thank you to group A and SN members for your patience during this time.

I would like to take a moment to thank each and every one of you for your continuous support of our program. You are the ones that make this program successful. As always, if you have any questions or comments, please do not hesitate to call us.

## Wishing you a very blessed Merry Christmas and an enjoyable New Year!

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Winter is upon us already! The snow came early this year in November. Please be advised that the Adult Day Program has revised our policy on SNOW DAY CLOSURES.

If McMaster University is closed due to inclement weather, the Adult Day Program will be CLOSED. Please listen to local radio stations or tune in to CHCH News if the weather conditions are bad.

We hope that all clients and their families will be able to join us Friday, December 6<sup>th</sup> at <u>Michelangelos Banquet Centre</u> for our Annual Christmas Party. Just a quick reminder that this is a ticketed event and available to those who have pre-purchased their ticket.

We would like to take this opportunity to welcome all of our new members to St. Joseph's Villa Adult Day Program. We hope that you are enjoying your time with us, meeting some new friends and trying some new things! If you have any questions, concerns or comments you can approach any of our staff and we will be pleased to help any way we can.

December will be filled with lots of **Christmas programs and activities**. We are fortunate to have the following people come to celebrate with us:

St. Ann's Choir will be performing on the 10<sup>th</sup> Joan Ballentyne will be performing for us on the 12<sup>th</sup>. Elvis will be in the building on the 16<sup>th</sup> with a Rocking Christmas Concert Martin Wall will join us on the 18<sup>th</sup> for a Christmas Sing-A-Long Aidan Purnell will give us a warm send off for our Christmas break on December 20<sup>th</sup>.

The Adult Day Program will be closed on Monday, December 23<sup>rd</sup>, 2019 until Wednesday, January 1<sup>st</sup>, 2020. Program resumes on Thursday, January 2<sup>nd</sup>. Wishing all clients and their families a very Merry Christmas with Health and Happiness in the New Year. We are looking forward to a Fantastic 2020.

